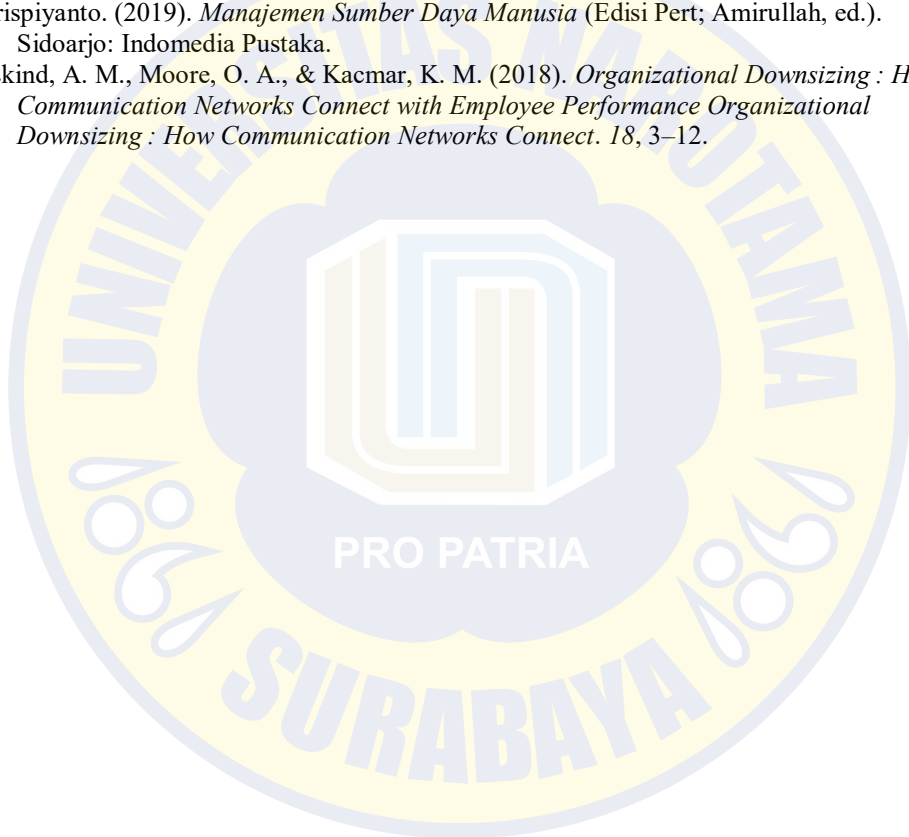


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Lampiran 1. Biodata



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Status : Belum Menikah
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Pendidikan Formal : SDN Kauman I Malang
: SMP Negeri 10 Malang
: SMA Negeri 5 Malang
: Politeknik Negeri Malang

Lampiran 2. Sertifikat Conference



Lampiran 3. Berita Acara Bimbingan Skripsi



**FAKULTAS
EKONOMI DAN BISNIS**

BERITA ACARA BIMBINGAN SKRIPSI

No. Dokumen: FM/2018/07
Tgl. Terbit : 01 Okt 2018
Revisi : 00

- 1 NAMA MAHASISWA : RIFFANI PRADIPTA
 2 NIM : 01216148
 3 FAKULTAS : EKONOMI DAN BISNIS
 4 PROGRAM STUDI : MANAJEMEN
 5 TOPIK SKRIPSI : PENGARUH KOMUNIKASI DAN KEPUASAN KERJA TERHADAP KINERJA KARYAWAN
 6 TANGGAL PENGAJUAN : 27 Agustus 2019
 7 NAMA PEMBIMBING I : BAYU AIRLANGGA PUTRA, SE,MM
 8 NAMA PEMBIMBING II :
 9 URAIAN KONSULTASI :

| NO | TANGGAL | JADWAL KEGIATAN PENELITIAN | MONITORING | |
|----|----------|--|-----------------------------------|------------------|
| | | | CATATAN | PARAF PEMBIMBING |
| 1 | 20/09/19 | Observasi obyek penelitian | Mendalami lagi situasi perusahaan | [Signature] |
| 2 | 27/09/19 | Observasi terhadap fenomena bisnis/manajemen | Men cari masalah utama | [Signature] |
| 3 | 11/10/19 | Menentukan masalah penelitian | Memastikan masalah dgn benar | [Signature] |
| 4 | 01/11/19 | Kajian teoritis & Empiris | Men cari Teori yg sesuai | [Signature] |
| 5 | 08/11/19 | Sintesa dan Rasionalisasi teori | Mempunyai model teoritis | [Signature] |
| 6 | 08/11/19 | Pendekatan Metodologi penelitian | Memastikan teknik analisis | [Signature] |
| 7 | 19/11/19 | Pembuatan instrument penelitian | Mengembangkan item kuesioner | [Signature] |
| 8 | 26/11/19 | Pengumpulan data | Seluruh populasi didata | [Signature] |
| 9 | 22/12/19 | Tabulasi & Pengolahan Data | Cek data sesuai laide statistik | [Signature] |
| 10 | 02/01/20 | Deskripsi Hasil Penelitian | Pelaporan hasil analisis pendng | [Signature] |
| 11 | 08/01/20 | Intepretasi Hasil Penelitian | Konfirmasi secara terat guru | [Signature] |
| 12 | 10/01/20 | Kelengkapan Data | Lengkap | [Signature] |

Sidang Skripsi

10. TANGGAL SELESAI BIMBINGAN : 10 Januari 2020

11. TELAH DIEVALUASI DAN SIAP UNTUK DIUJI

DOSEN PEMBIMBING

[Signature]

BAYU AIRLANGGA PUTRA, SE,MM



13-1-2020

HERMIEN TRIDAYANTI, MM

Lampiran 4. Plagiasi



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SKRIPSI PENGARUH KOMUNIKASI DAN KEPUJASAN KERJA TERHADAP KINERJA KARYAWAN BANK JATIM CABANG DR. SOETOMO SURABAYA Diajukan Untuk Memenuhi Persyaratan Guna Memperoleh Gelar Sarjana Ekonomi Universitas Narotama Surabaya Oleh: RIFFANI PRADIPTA NIM: 01216148 PROGRAM STUDI MANAJEMEN FAKULTAS EKONOMI DAN BISNIS UNIVERSITAS NAROTAMA SURABAYA 2020
PERSETUJUAN SKRIPSI PENGARUH KOMUNIKASI DAN KEPUJASAN KERJA TERHADAP KINERJA KARYAWAN BANK JATIM CABANG DR. SOETOMO SURABAYA DIAJUKAN OLEH: Riffani Pradipta 01216148 TELAH DISETUJUI DAN DITERIMA ATAS BAIK OLEH: DOSEN PEMBIMBING, (Bayu Airlangga Putra, SE., MM.) TANGGAL.....

KETUA PROGRAM STUDI TATA USAHA, (Agus Sukoco, ST., MM.) TANGGAL.....

PRO PATRIA

SURABAYA

Lampiran 5. Kuesioner

KUESIONER PENGARUH KOMUNIKASI DAN KEPUASAN KERJA TERHADAP KINERJA KARYAWAN BANK JATIM CABANG DR SOETOMO SURABAYA

Kepada Yth.
Bapak/Ibu/Sdr
Responden
Di Tempat

Dengan hormat,

Bersama ini saya memohon Bapak/Ibu/Sdr berkenan untuk mengisi kuesioner dalam rangka menyelesaikan tugas akhir (skripsi) dengan memberi tanda pada jawaban yang Bapak/Ibu/Sdr anggap paling sesuai. Seperti berikut:

1. Sangat Tidak Setuju (STS)
2. Tidak Setuju (TS)
3. Kurang Setuju (KS)
4. Setuju (S)
5. Sangat Setuju (SS)

Segala data/ informasi yang Bapak/Ibu/Sdr berikan adanya kami jaga kerahasiannya. Demikian saya sampaikan atas bantuannya saya ucapkan terimakasih.

Surabaya,
Hormat Saya

Riffani Pradipta

I. IDENTITAS RESPONDEN

1. Nama :
2. Jenis kelamin : Laki-laki Perempuan
3. Jabatan :
4. Bagian :

Petunjuk pengisian

Pilihlah jawaban yang sesuai dengan pilihan Bapak/Ibu dengan memberikan tanda checklist (√) pada kolom yang tersedia

| No. | Pernyataan | SS | S | KS | TS | STS |
|-------------------|--|----|---|----|----|-----|
| KOMUNIKASI | | | | | | |
| 1. | Komunikasi dari atasan kepada bawahan sudah terjalin dengan baik (penyampaian informasi, perintah, instruksi). | | | | | |
| 2. | Komunikasi bawahan kepada atasan sudah terjalin dengan baik (penyampaian informasi, pemecahan masalah, pengambilan keputusan). | | | | | |
| 3. | Komunikasi antar bawahan sudah terjalin dengan baik (pertukaran informasi, pemecahan masalah, koordinasi antar bagian). | | | | | |
| 4. | Komunikasi yang terjalin memberikan pengaruh positif bagi kemajuan perusahaan. | | | | | |
| 5. | Komunikasi yang terjalin dapat menumbuhkan keakraban yang memperbesar semangat kerja. | | | | | |
| 6. | Komunikasi yang terjalin dapat menambah pengetahuan baru | | | | | |
| 7. | Komunikasi yang terjalin mempermudah pemecahan masalah yang dihadapi. | | | | | |
| 8. | Komunikasi yang terjalin bisa menyamakan persepsi dalam pengambilan keputusan. | | | | | |
| 9. | Komunikasi yang terjalin bisa memfasilitasi munculnya ide-ide baru | | | | | |

| KEPUASAN KERJA | | | | | |
|-------------------------|---|--|--|--|--|
| 1. | Gaji pokok yang saya terima sudah sesuai dengan harapan. | | | | |
| 2. | Bonus yang saya terima sudah sesuai harapan. | | | | |
| 3. | Kondisi fisik lingkungan kerja saya sudah sesuai harapan (penerangan, kebersihan, kelengkapan alat-alat kerja). | | | | |
| 4. | Beban kerja yang saya terima sudah sesuai harapan. | | | | |
| 5. | Uraian jabatan saya sudah sesuai harapan. | | | | |
| 6. | Pengawasan di tempat kerja saya sudah dilakukan dengan benar dan adil. | | | | |
| 7. | Kesempatan berkarir yang diberikan oleh perusahaan sudah sesuai harapan. | | | | |
| 8. | Hubungan saya dengan rekan kerja sudah sesuai harapan. | | | | |
| 9. | Hubungan saya dengan atasan sudah sesuai harapan. | | | | |
| KINERJA KARYAWAN | | | | | |
| 1. | Saya dapat menyelesaikan pekerjaan sesuai dengan standar kualitas yang diterapkan. | | | | |
| 2. | Kualitas pekerjaan yang saya hasilkan dapat memuaskan bagi penggunaanya (nasabah, atasan, rekan kerja). | | | | |
| 3. | Saya dapat menyelesaikan pekerjaan sesuai dengan waktu yang ditentukan. | | | | |
| 4. | Saya dapat menyelesaikan pekerjaan dengan tepat dan teliti. | | | | |
| 5. | Saya mampu melaksanakan tugas tanpa harus bergantung terus menerus kepada atasan | | | | |
| 6. | Saya paham atas tugas, pokok dan fungsi pekerjaan | | | | |
| 7. | Saya mampu untuk melakukan pekerjaan semaksimal mungkin | | | | |
| 8. | Pengetahuan dan ketrampilan saya cukup untuk menyelesaikan pekerjaan. | | | | |
| 9. | Saya berinteraksi secara positif dengan atasan dan rekan kerja. | | | | |



Lampiran 6. Data Responden

Excel spreadsheet showing a grid of data for respondents 26 through 49. The grid has columns A through AE and rows 26 through 49. Each cell contains a numerical value, likely representing a response score. The ribbon at the top shows the 'Home' tab with options for Font, Alignment, and Number.

Excel spreadsheet showing a grid of data for respondents 1 through 25. The grid has columns A through AE and rows 1 through 25. Each cell contains a numerical value, likely representing a response score. The ribbon at the top shows the 'Home' tab with options for Font, Alignment, and Number. A watermark "PRO PATRIA" is visible across the center of the grid.

DATA KUESIONER - Excel

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do

Cut Copy Paste Format Painter Clipboard

Calibri 11 A A

B I U Font

Wrap Text Merge & Center Alignment

General \$ - % % 20 Number

Conditional Formatting Table Styles Cell Styles

AG1

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | AA | AB | AC | AD | AE |
|----|---|---|---|---|---|---|---|---|---|---|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|
| 75 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 4 |
| 76 | 2 | 4 | 2 | 2 | 4 | 3 | 3 | 2 | 2 | 2 | 14 | 3 | 3 | 4 | 3 | 4 | 2 | 2 | 3 | 2 | 2 | 6 | 3 | 3 | 3 | 2 | 4 | 2 | 3 | 2 | 3 |
| 77 | 4 | 2 | 4 | 2 | 4 | 4 | 2 | 4 | 2 | 2 | 18 | 4 | 4 | 4 | 2 | 4 | 2 | 5 | 5 | 5 | 3 | 4 | 2 | 4 | 2 | 4 | 3 | 4 | 2 | 4 | 2 |
| 78 | 2 | 4 | 4 | 2 | 4 | 2 | 4 | 1 | 4 | 2 | 7 | 4 | 2 | 1 | 4 | 1 | 4 | 2 | 4 | 2 | 4 | 2 | 4 | 3 | 1 | 4 | 2 | 4 | 2 | 2 | 2 |
| 79 | 2 | 5 | 3 | 3 | 5 | 2 | 5 | 3 | 5 | 5 | 5 | 3 | 5 | 5 | 2 | 5 | 3 | 5 | 3 | 5 | 3 | 3 | 5 | 3 | 5 | 2 | 2 | 3 | 5 | 3 | 5 |
| 80 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 2 | 4 | 2 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| 81 | 2 | 2 | 2 | 3 | 3 | 4 | 2 | 2 | 4 | 2 | 14 | 5 | 2 | 3 | 4 | 2 | 2 | 4 | 2 | 3 | 2 | 5 | 2 | 3 | 2 | 3 | 4 | 2 | 2 | 3 | 2 |
| 82 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 2 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 2 | 2 | 9 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 |
| 83 | 4 | 4 | 2 | 2 | 4 | 2 | 2 | 4 | 2 | 2 | 18 | 5 | 3 | 4 | 5 | 4 | 5 | 2 | 4 | 4 | 4 | 3 | 2 | 5 | 4 | 4 | 3 | 5 | 4 | 3 | 5 |
| 84 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 4 | 3 | 34 | 2 | 2 | 4 | 3 | 5 | 4 | 4 | 4 | 3 | 2 | 9 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 |

Sheet1 data Sheet3 Sheet4 Sheet5

DATA KUESIONER - Excel

File Home Insert Page Layout Formulas Data Review View Help Tell me what you want to do

Cut Copy Paste Format Painter Clipboard

Calibri 11 A A

B I U Font

Wrap Text Merge & Center Alignment

General \$ - % % 20 Number

Conditional Formatting Table Styles Cell Styles

AG1

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | AA | AB | AC | AD | AE | | | |
|----|----|---|---|---|---|---|---|---|---|----|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|
| 51 | 50 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 37 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | | | |
| 52 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 30 | 3 | 4 | 3 | 4 | 4 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | | |
| 53 | 52 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 41 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | | |
| 54 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 37 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | | |
| 55 | 54 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | | |
| 56 | 55 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 44 | 4 | 4 | 4 | 2 | 2 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 41 | | |
| 57 | 56 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 44 | 3 | 3 | 2 | 2 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 41 | | |
| 58 | 57 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 43 | 4 | 4 | 3 | 2 | 2 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 41 | | |
| 59 | 58 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 40 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | | |
| 60 | 59 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 39 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 37 | | |
| 61 | 60 | 4 | 2 | 2 | 1 | 4 | 2 | 2 | 2 | 3 | 22 | 3 | 2 | 2 | 2 | 4 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 2 | 2 | 3 | 3 | 4 | 4 | 27 | | |
| 62 | 61 | 4 | 4 | 2 | 5 | 4 | 4 | 4 | 4 | 4 | 35 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 39 | | |
| 63 | 62 | 4 | 3 | 4 | 4 | 2 | 2 | 4 | 4 | 3 | 30 | 2 | 3 | 3 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 | | |
| 64 | 63 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 36 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 | | |
| 65 | 64 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 38 | 4 | 2 | 3 | 4 | 4 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 38 | |
| 66 | 65 | 4 | 2 | 3 | 4 | 4 | 2 | 4 | 4 | 3 | 30 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 | | |
| 67 | 66 | 4 | 4 | 4 | 5 | 3 | 5 | 3 | 5 | 4 | 37 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 37 | |
| 68 | 67 | 4 | 4 | 5 | 3 | 5 | 5 | 3 | 4 | 4 | 37 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 37 | |
| 69 | 68 | 4 | 2 | 2 | 5 | 3 | 3 | 2 | 4 | 4 | 29 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 2 | 2 | 9 | 3 | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 25 | |
| 70 | 69 | 3 | 3 | 3 | 4 | 2 | 4 | 2 | 4 | 2 | 29 | 4 | 3 | 3 | 2 | 1 | 3 | 3 | 4 | 3 | 4 | 3 | 2 | 6 | 3 | 3 | 4 | 2 | 4 | 4 | 3 | 2 | 27 | |
| 71 | 70 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 35 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 5 | 3 | 5 | 5 | 3 | 5 | 2 | 3 | 3 | 36 | |
| 72 | 71 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 35 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 3 | 5 | 4 | 5 | 3 | 4 | 5 | 4 | 5 | 4 | 4 | 40 | |
| 73 | 72 | 2 | 2 | 5 | 2 | 5 | 5 | 5 | 5 | 5 | 52 | 3 | 3 | 5 | 2 | 5 | 2 | 5 | 5 | 3 | 3 | 3 | 5 | 5 | 5 | 5 | 5 | 2 | 3 | 5 | 5 | 5 | 5 | |
| 74 | 73 | 4 | 2 | 4 | 4 | 2 | 2 | 4 | 2 | 4 | 28 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 25 |
| 75 | 74 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 33 | 2 | 2 | 2 | 2 | 3 | 4 | 3 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 4 | 3 | 5 | 2 | 3 | 2 | 2 |

Sheet1 data Sheet3 Sheet4 Sheet5

Lampiran 7. Hasil Output Data

Lampiran 7.1 Frekuensi Jawaban Responden

Frequencies

| | N | | Mean | Std. Deviation |
|------|-------|---------|--------|----------------|
| | Valid | Missing | | |
| X1.1 | 84 | 0 | 3.8690 | .84710 |
| X1.2 | 84 | 0 | 3.7262 | .82654 |
| X1.3 | 84 | 0 | 3.6905 | .93107 |
| X1.4 | 84 | 0 | 3.8810 | .94938 |
| X1.5 | 84 | 0 | 4.0119 | .78378 |
| X1.6 | 84 | 0 | 4.0119 | .91169 |
| X1.7 | 84 | 0 | 3.9524 | .86296 |
| X1.8 | 84 | 0 | 3.7976 | .84710 |
| X1.9 | 84 | 0 | 3.8810 | .82732 |
| X2.1 | 84 | 0 | 3.5119 | .66756 |
| X2.2 | 84 | 0 | 3.3690 | .78816 |
| X2.3 | 84 | 0 | 3.7262 | .71728 |
| X2.4 | 84 | 0 | 3.5952 | .85192 |
| X2.5 | 84 | 0 | 3.5595 | .86917 |
| X2.6 | 84 | 0 | 3.6429 | .68798 |
| X2.7 | 84 | 0 | 3.5714 | .78057 |
| X2.8 | 84 | 0 | 3.9881 | .71967 |
| X2.9 | 84 | 0 | 3.7381 | .74638 |
| Y1.1 | 84 | 0 | 3.9405 | .71728 |
| Y1.2 | 84 | 0 | 3.9167 | .74782 |
| Y1.3 | 84 | 0 | 3.9524 | .80518 |
| Y1.4 | 84 | 0 | 3.8690 | .88875 |
| Y1.5 | 84 | 0 | 3.9167 | .80971 |
| Y1.6 | 84 | 0 | 3.8571 | .82349 |
| Y1.7 | 84 | 0 | 4.0119 | .71967 |
| Y1.8 | 84 | 0 | 3.7381 | .89334 |
| Y1.9 | 84 | 0 | 3.9286 | .75707 |

Frequency Table

X1.1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 8 | 9.5 | 9.5 | 10.7 |
| | 3.00 | 6 | 7.1 | 7.1 | 17.9 |
| | 4.00 | 55 | 65.5 | 65.5 | 83.3 |
| | 5.00 | 14 | 16.7 | 16.7 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 10 | 11.9 | 11.9 | 11.9 |
| | 3.00 | 13 | 15.5 | 15.5 | 27.4 |
| | 4.00 | 51 | 60.7 | 60.7 | 88.1 |
| | 5.00 | 10 | 11.9 | 11.9 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 15 | 17.9 | 17.9 | 17.9 |
| | 3.00 | 8 | 9.5 | 9.5 | 27.4 |
| | 4.00 | 49 | 58.3 | 58.3 | 85.7 |
| | 5.00 | 12 | 14.3 | 14.3 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 9 | 10.7 | 10.7 | 11.9 |
| | 3.00 | 10 | 11.9 | 11.9 | 23.8 |
| | 4.00 | 43 | 51.2 | 51.2 | 75.0 |
| | 5.00 | 21 | 25.0 | 25.0 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.5

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 5 | 6.0 | 6.0 | 6.0 |
| | 3.00 | 10 | 11.9 | 11.9 | 17.9 |
| | 4.00 | 48 | 57.1 | 57.1 | 75.0 |
| | 5.00 | 21 | 25.0 | 25.0 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.6

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 9 | 10.7 | 10.7 | 10.7 |
| | 3.00 | 7 | 8.3 | 8.3 | 19.0 |
| | 4.00 | 42 | 50.0 | 50.0 | 69.0 |
| | 5.00 | 26 | 31.0 | 31.0 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.7

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 7 | 8.3 | 8.3 | 8.3 |
| | 3.00 | 12 | 14.3 | 14.3 | 22.6 |
| | 4.00 | 43 | 51.2 | 51.2 | 73.8 |
| | 5.00 | 22 | 26.2 | 26.2 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.8

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 9 | 10.7 | 10.7 | 11.9 |
| | 3.00 | 7 | 8.3 | 8.3 | 20.2 |
| | 4.00 | 56 | 66.7 | 66.7 | 86.9 |
| | 5.00 | 11 | 13.1 | 13.1 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X1.9

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 8 | 9.5 | 9.5 | 9.5 |
| | 3.00 | 10 | 11.9 | 11.9 | 21.4 |
| | 4.00 | 50 | 59.5 | 59.5 | 81.0 |
| | 5.00 | 16 | 19.0 | 19.0 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 7 | 8.3 | 8.3 | 8.3 |
| | 3.00 | 28 | 33.3 | 33.3 | 41.7 |
| | 4.00 | 48 | 57.1 | 57.1 | 98.8 |
| | 5.00 | 1 | 1.2 | 1.2 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 10 | 11.9 | 11.9 | 13.1 |
| | 3.00 | 33 | 39.3 | 39.3 | 52.4 |
| | 4.00 | 37 | 44.0 | 44.0 | 96.4 |
| | 5.00 | 3 | 3.6 | 3.6 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 3 | 3.6 | 3.6 | 4.8 |
| | 3.00 | 21 | 25.0 | 25.0 | 29.8 |
| | 4.00 | 52 | 61.9 | 61.9 | 91.7 |
| | 5.00 | 7 | 8.3 | 8.3 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 13 | 15.5 | 15.5 | 15.5 |
| | 3.00 | 15 | 17.9 | 17.9 | 33.3 |
| | 4.00 | 49 | 58.3 | 58.3 | 91.7 |
| | 5.00 | 7 | 8.3 | 8.3 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.5

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 2 | 2.4 | 2.4 | 2.4 |
| | 2.00 | 11 | 13.1 | 13.1 | 15.5 |
| | 3.00 | 13 | 15.5 | 15.5 | 31.0 |
| | 4.00 | 54 | 64.3 | 64.3 | 95.2 |
| | 5.00 | 4 | 4.8 | 4.8 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.6

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 6 | 7.1 | 7.1 | 7.1 |
| | 3.00 | 22 | 26.2 | 26.2 | 33.3 |
| | 4.00 | 52 | 61.9 | 61.9 | 95.2 |
| | 5.00 | 4 | 4.8 | 4.8 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.7

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 8 | 9.5 | 9.5 | 10.7 |
| | 3.00 | 21 | 25.0 | 25.0 | 35.7 |
| | 4.00 | 50 | 59.5 | 59.5 | 95.2 |
| | 5.00 | 4 | 4.8 | 4.8 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.8

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 4 | 4.8 | 4.8 | 4.8 |
| | 3.00 | 10 | 11.9 | 11.9 | 16.7 |
| | 4.00 | 53 | 63.1 | 63.1 | 79.8 |
| | 5.00 | 17 | 20.2 | 20.2 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

X2.9

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 8 | 9.5 | 9.5 | 9.5 |
| | 3.00 | 13 | 15.5 | 15.5 | 25.0 |
| | 4.00 | 56 | 66.7 | 66.7 | 91.7 |
| | 5.00 | 7 | 8.3 | 8.3 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.1

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 6 | 7.1 | 7.1 | 7.1 |
| | 3.00 | 6 | 7.1 | 7.1 | 14.3 |
| | 4.00 | 59 | 70.2 | 70.2 | 84.5 |
| | 5.00 | 13 | 15.5 | 15.5 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.2

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 5 | 6.0 | 6.0 | 6.0 |
| | 3.00 | 12 | 14.3 | 14.3 | 20.2 |
| | 4.00 | 52 | 61.9 | 61.9 | 82.1 |
| | 5.00 | 15 | 17.9 | 17.9 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.3

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 7 | 8.3 | 8.3 | 8.3 |
| | 3.00 | 8 | 9.5 | 9.5 | 17.9 |
| | 4.00 | 51 | 60.7 | 60.7 | 78.6 |
| | 5.00 | 18 | 21.4 | 21.4 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.4

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 9 | 10.7 | 10.7 | 11.9 |
| | 3.00 | 6 | 7.1 | 7.1 | 19.0 |
| | 4.00 | 52 | 61.9 | 61.9 | 81.0 |
| | 5.00 | 16 | 19.0 | 19.0 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.5

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 1.00 | 1 | 1.2 | 1.2 | 1.2 |
| | 2.00 | 4 | 4.8 | 4.8 | 6.0 |
| | 3.00 | 13 | 15.5 | 15.5 | 21.4 |
| | 4.00 | 49 | 58.3 | 58.3 | 79.8 |
| | 5.00 | 17 | 20.2 | 20.2 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.6

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 8 | 9.5 | 9.5 | 9.5 |
| | 3.00 | 11 | 13.1 | 13.1 | 22.6 |
| | 4.00 | 50 | 59.5 | 59.5 | 82.1 |
| | 5.00 | 15 | 17.9 | 17.9 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.7

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 3 | 3.6 | 3.6 | 3.6 |
| | 3.00 | 12 | 14.3 | 14.3 | 17.9 |
| | 4.00 | 50 | 59.5 | 59.5 | 77.4 |
| | 5.00 | 19 | 22.6 | 22.6 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.8

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 12 | 14.3 | 14.3 | 14.3 |
| | 3.00 | 11 | 13.1 | 13.1 | 27.4 |
| | 4.00 | 48 | 57.1 | 57.1 | 84.5 |
| | 5.00 | 13 | 15.5 | 15.5 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Y1.9

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 2.00 | 5 | 6.0 | 6.0 | 6.0 |
| | 3.00 | 12 | 14.3 | 14.3 | 20.2 |
| | 4.00 | 51 | 60.7 | 60.7 | 81.0 |
| | 5.00 | 16 | 19.0 | 19.0 | 100.0 |
| | Total | 84 | 100.0 | 100.0 | |

Lampiran 7.2 Uji Validitas dan Uji Reliabilitas

Correlations Variabel X1

Correlations

| | | X1 |
|------|---------------------|--------|
| X1.1 | Pearson Correlation | .615** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.2 | Pearson Correlation | .687** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.3 | Pearson Correlation | .738** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.4 | Pearson Correlation | .637** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.5 | Pearson Correlation | .594** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.6 | Pearson Correlation | .658** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.7 | Pearson Correlation | .668** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.8 | Pearson Correlation | .654** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X1.9 | Pearson Correlation | .540** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |

** . Correlation is significant at the 0.01 level

Reliability Variabel X1

Case Processing Summary

| | | N | % |
|-------|-----------------------|----|-------|
| Cases | Valid | 84 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 84 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .824 | 9 |

Correlations Variabel X2

Correlations

| | | X2 |
|------|---------------------|--------|
| X2.1 | Pearson Correlation | .587** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.2 | Pearson Correlation | .718** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.3 | Pearson Correlation | .628** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.4 | Pearson Correlation | .728** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.5 | Pearson Correlation | .676** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.6 | Pearson Correlation | .635** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.7 | Pearson Correlation | .518** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.8 | Pearson Correlation | .632** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| X2.9 | Pearson Correlation | .641** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |

** Correlation is significant at the 0.01 level

Reliability Variabel X2

Case Processing Summary

| | | N | % |
|-------|-----------------------|----|-------|
| Cases | Valid | 84 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 84 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .820 | 9 |

Correlations Variabel Y

Correlations

| | | Y |
|------|---------------------|--------|
| Y1.1 | Pearson Correlation | .681** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.2 | Pearson Correlation | .680** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.3 | Pearson Correlation | .722** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.4 | Pearson Correlation | .681** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.5 | Pearson Correlation | .582** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.6 | Pearson Correlation | .748** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.7 | Pearson Correlation | .696** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.8 | Pearson Correlation | .748** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |
| Y1.9 | Pearson Correlation | .613** |
| | Sig. (2-tailed) | .000 |
| | N | 84 |

** . Correlation is significant at the 0.01 level

Reliability Variabel Y

Case Processing Summary

| | | N | % |
|-------|-----------------------|----|-------|
| Cases | Valid | 84 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 84 | 100.0 |

- a. Listwise deletion based on all variables in the procedure.

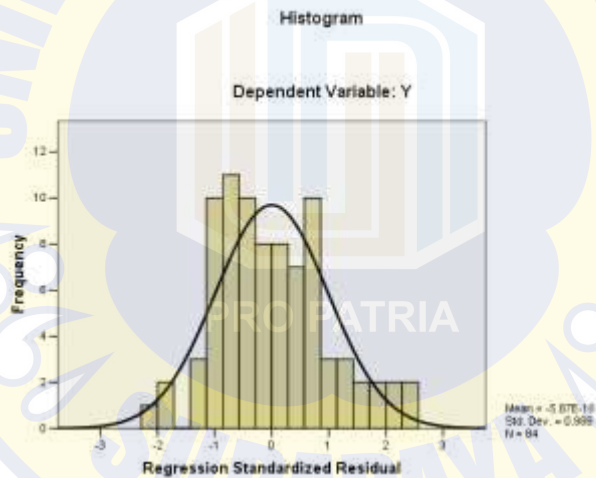
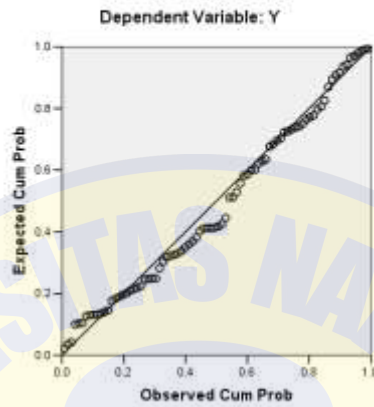
Reliability Statistics

| | |
|------------------|------------|
| Cronbach's Alpha | N of Items |
| .857 | 9 |

Lampiran 7.3 Uji Asumsi Klasik

Uji Normalitas

Normal P-P Plot of Regression Standardized Residual



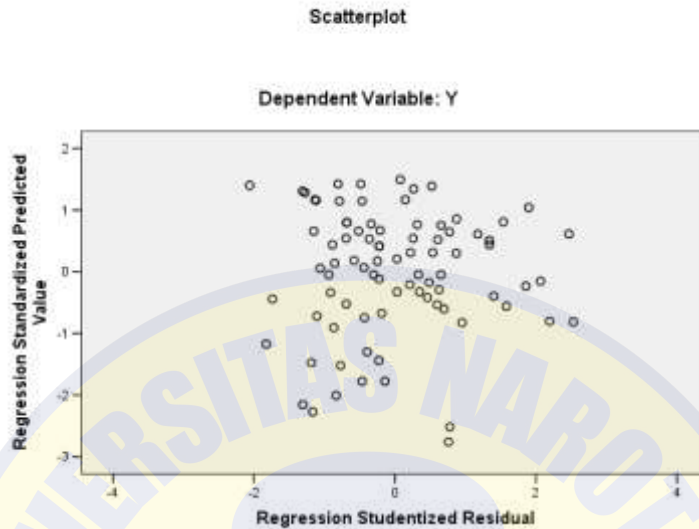
Uji Multikolinieritas

Coefficients^a

| Model | | Collinearity Statistics | |
|-------|----|-------------------------|-------|
| | | Tolerance | VIF |
| 1 | X1 | .743 | 1.347 |
| | X2 | .743 | 1.347 |

a. Dependent Variable: Y

Uji Heterokedastisitas



Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | 3.406 | 1.669 | | 2.040 | .045 |
| | X1 | .010 | .046 | .028 | .220 | .826 |
| | X2 | -.037 | .053 | -.090 | -.702 | .485 |

a. Dependent Variable: AbsRes

Lampiran 7.4 Regresi Linier Berganda

Persamaan Regresi

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | 4.083 | 2.910 | | 1.403 | .164 |
| | X1 | .481 | .080 | .492 | 5.977 | .000 |
| | X2 | .438 | .092 | .392 | 4.755 | .000 |

a. Dependent Variable: Y

Korelasi dan Determinasi

Model Summary^b

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate | Durbin-Watson |
|-------|-------------------|----------|-------------------|----------------------------|---------------|
| 1 | .769 ^a | .592 | .582 | 3.17164 | 1.952 |

a. Predictors: (Constant), X2, X1

b. Dependent Variable: Y

Lampiran 7.5 Pengujian Hipotesis

Uji F

ANOVA^a

| Model | | Sum of Squares | df | Mean Square | F | Sig. |
|-------|------------|----------------|----|-------------|--------|-------------------|
| 1 | Regression | 1180.754 | 2 | 590.377 | 58.690 | .000 ^a |
| | Residual | 814.806 | 81 | 10.059 | | |
| | Total | 1995.560 | 83 | | | |

a. Predictors: (Constant), X2, X1

b. Dependent Variable: Y

Uji t

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | 4.083 | 2.910 | | 1.403 | .164 |
| | X1 | .481 | .080 | .492 | 5.977 | .000 |
| | X2 | .438 | .092 | .392 | 4.755 | .000 |

a. Dependent Variable: Y