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# ID 141 How the difference in product characteristics affects the relationship with customers? In the case of the electronics parts industry increasing its focus on the automotive market

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## ID 142 Lean Readiness Assessment Model - A Tool for Humanitarian Organizations' Social and Economic Sustainability

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# ID 143 An Investigation of Student Perspective for E-Learning Readiness Measurement

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# ID 148 A Knowledge Management Approach to Compare and Develop the ASEAN University Credit Transfer System in Thailand

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### ID 149 Collaborative Supply Chain in Auto Service in India

Debabrata Bhattacharjee, Country Head, Indian Oil Corporation Limited, Yangon Branch, Myanmar

# ID 150 A Workplace Assessment for Visually Impaired and Blind Massage Therapists of a Massage Therapy Franchise in Metro Manila, Philippines

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### ID 151 City Carbon Footprint Adaptation on Green Supply Chain and Logistics of Food Production and Consumption

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#### ID 152 Decontamination of mercury, cadmium and lead

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# ID 155 Systems Thinking View on Impact of Single Common Tax on Warehousing Industries in India

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### ID 156 Mercury, Cadmium and Lead Removal from Contaminated Water by Processed Lemon Peel

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# ID 158 Mercury, Cadmium and Lead Removal by Processed Orange Peel

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# ID 167 An Efficient Storage Allocation in Warehouse to Minimize Travel Distance of Pickers

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## ID 168 Implementation of JIT in sewing section of a garment industry in Bangladesh to increase productivity

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Sambil Charles Mukwakungu, Matimba Davis Mabasa, Tebogo Lucky Mamela, Semanga Mabuza and Sihle Mankazana, Department of Quality and Operations Management, University of Johannesburg, Johannesburg, South Africa

# ID 178 Feasibility analysis of a reusable material that allows photosynthetically active radiation and avoids high temperatures in greenhouses

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Eduardo A. Elizondo Garza, Daniel A. Labastida Gamboa, Arturo Martínez Torres, Jhasua Carlos Reyna and Victor Garcia Vidal, Tecnologico de Monterrey, Mexico

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Sam Aflaki, HEC Paris - Operations Management and Information Technology Roman Kapuscinski and Liang Ding, University of Michigan, Stephen M. Ross School of Business

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# ID 206 Creating a KPI Tree for Monitoring and Controlling Key Business Objectives of First Mile Logistics Services

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Vikas Kumar, Meng Wang and Archana Kumari, Bristol Business School, University of the West of England, Bristol, UK Supalak Akkaranggoon, Khon Kaen University, Nong Khai, Thailand Jose Arturo Garza-Reyes, Centre for Supply Chain Improvement, University of Derby, Derby, UK Daiane Neutzling, Universidade de Fortaleza, Fortaleza, Brazil

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Ashish Kumar Singh, Makkhan Lal Meena and Himanshu Chaudhary, Department of Mechanical Engineering, Malaviya National Institute of Technology, Jaipur, Rajasthan 302017, India

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Nozomi Yoshimura, Gaku Miyai and Yoichi Shimakawa, Department of Computer Science and Technology, Salesian Polytechnic Machida, Tokyo 194-0215, Japan

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Lim Chun Pei and Lim Ming Siong, Infineon Technologies (Malaysia) Sdn. Bhd., Malacca 75350, Malaysia Tang Ho Hwa, Infineon Technologies Asia Pacific Pte. Ltd., 349253, Singapore

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Hamdi Bashir, Department of Industrial Engineering and Engineering Management, Sustainable Engineering Asset Management (SEAM) Research Group, University of Sharjah, Sharjah, UAE

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Helal Al Zaabi and Hamdi Bashir, Department of Industrial Engineering and Engineering Management, University of Sharjah, Sharjah, UAE

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Sahra Mahdavi and Seyyed Mehdi Sajadifar, Department of Industrial engineering, University of Science and Culture, Iran

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Mahmood Al Kindi, Ahm Shamsuzzoha and Emad Summad, Department of Mechanical and Industrial Engineering, Sultan Qaboos University, Oman

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Jane Frances Cartalla, Kenneth Aynrand Montoya, Shiela May Suyo and Giselle Joy Esmeria, Industrial Engineering Department, De La Salle, University Manila

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**Processes**Zehra.K, Shaikh.S2, Tanweer.H, Faheem.A and Zehra.C, Department of Manufacturing Engineering, Mehran university of

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Ahmed, F., Shaikh, S.A., Hussain, T., Zehra, K. and Dawood Mehran UET, Jamshoro

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# ID 291 Solving Multi-Objective Assignment Problem with Decision Maker's Preferences by Using Genetic Algorithm

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### ID 292 Comparative Study of Systemic Modeling Models for Road Safety

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# ID 293 An Optimization-based Approach Model for the Improvement of the Performance of Emergency Medical Service Ambulances

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### ID 295 A rough-set based-approach for anticipating competitor's decisions

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# ID 296 Suitability of Industry 4.0 Concepts for Small and Medium Sized Enterprises: Comparison between an Expert Survey and a User Survey

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# ID 297 Research Advances in Intelligent Transportations Systems (The Case of Advanced Public Transportation Systems

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# ID 298 Location of an Urban Distribution Center Based On Ghg Emissions

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### ID 299 Identification of health system stakeholders in Morocco

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### ID 300 Challenges of Total Quality Management in Higher Education Institutions

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#### ID 335 A Multi-Item Inventory Control Model Using Multi-Objective Particle Swarm Optimization (MOPSO)

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Annie Francie Kouedeu, Jean-Pierre Kenné and Victor Songmene, Department of Mechanical Engineering, Laboratory of Integrated Production Technologies, University of Qurbec, Ecole de technologie supérieure, 1100 Notre-Dame Street West, Montreal, Quebec, Canada

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Juan Carlo Hernandez, Carlos Jan Peñas, Adrianne Ressa Tiu and Charlle Sy, Industrial Engineering Department, De La Salle University, Manila, Philippines

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#### ID 381 Implementing DHS algorithms using Artix-7

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### ID 384 Customer Expectations Analysis on Aircraft Maintenance Outsourcing Companies

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## ID 385 Numerical Simulation for Shoreline Erosion by Using New Formula of Longshore Sediment Transport Rate

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# ID 386 Application of Spatial Weighting Matrix of GSTAR by Using CLARANS Clustering on Farmer Exchange Rates in 32 Provinces in Indonesia

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# ID 387 The LASSO (Least Absolute Shrinkage and Selection Operator) Method to Predict Indonesian Foreign Exchange Deposit Data

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#### ID 389 Application of Graph Hamilton on Determining the Shortest Route of Trans Metro Bandung

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## ID 390 Numerical Simulation of Interferon Alpha (INF-α) in Mathematical Model of Immunotherapy

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### ID 391 Analysis Students Abilities in Completing Mathematical Problems Dimension Three in Junior High School

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# ID 392 Streamlining the Flow of Production System through Elimination the Waste of the Overburden (Muri) for Manual Handling Process

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# ID 393 Applications of Arduino Based LFR

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## ID 394 Opportunities for Use of Blockchain Technology in Supply Chains: Australian Manufacturer Case Study

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#### ID 395 Design of Seven Level Dynamic Voltage Restorer For Voltage Sag And Harmonics Mitigation

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#### ID 396 Application of Statistical Process Control on Sunbless Industrial Corporation

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## **ID 397 The Capacitated Team Orienteering Problem**

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### ID 398 Engineering Education through Students Engagement in Virtual Learning Space

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# ID 399 Linking knowledge sourcing, transformation and exploitation activities for innovation: Evidence from UK manufacturing firms

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# ID 401 Developing a Mobile Application for Safety Engineers for Detailed Hazard Analysis

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## ID 402 Food Waste in Supply Chains: A Literature Review

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# ID 403 A Technology Foresight Perspective on Household Waste Management Practices

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# ID 404 Service Quality to E-Service Quality: A Paradigm Shift

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### ID 405 Blood Supply Chain Challenges: Evidence from Indonesia

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#### **ID 406 Few Refinements to Capacitated Plant Location Problem**

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## ID 407 Renewable Energy Management: Technical and Economic Evaluation of an Optimized Photovoltaic System

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# ID 408 Design Optimization of Equipment Controls Setup and Workstation Tables for the Remote Production Taping of a Media Broadcasting Company

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#### **ID 409 Few Refinements to Simple Plant Location Problem**

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# ID 410 Development Of Internal Quality Assurance System Iso 9001: 2008 Based On Iwa 2: 2007 Using Web-Based Document Management Control (DMC) Applications

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#### ID 411 Optimization of Biogas Production from sewage sludge

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# ID 412 Biochemical Methane Potential Analysis using Cow dung, Chicken manure and Pig manure under Mesophilic Conditions

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# ID 413 Increasing Productivity in Garments Manufacturing through Time Standardization and Work Measurement

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# ID 414 Statistical Analysis in Measuring Employee Performance at Department Store

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# ID 415 Analysis of the Efficiency of Company's Strategy by Dismissing Employees and Replacing Them with the Home Industry

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#### ID 416 Do E-Satisfaction And E-Trust Affect Online Repurchase Intention?

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#### ID 417 The effects of chromosome length on hyper-heuristics for solving the maritime inventory routing problems

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#### ID 418 Seal Slurry Analysis Based On Asbuton Addition and Cement Filler Variation

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### ID 419 Utilitarian and Hedonic Motivations: Its Influences on Search and Purchase Intention in Instagram

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### ID 420 Indonesia Airport, Passanger and Aircraft impact on Regional Budget (APBD)

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# ID 421 Plastic Waste of Low Density Polyethlene (Ldpe) Types in Asphalt Mixture

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#### ID 422 Phenomenological Study of ERP-Based PDT Implementation in Enhancing Firm Performance

Avi Sunani and Rony Wardhana, Narotama University, Surabaya, East Java, Indonesia

## ID 423 The Behavior and Entrepreneurial Intentions of the Millennia Generation of Indonesia, Studies in Surabaya City Students

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# ID 424 Airport, Passenger and Aircraft supporting to Regional Growth

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Kaveesha Ariyarathna and Suren Peter, Department of Industrial Management, University of Kelaniya, Sri Lanka

# ID 426 Work-related Factors affecting the Sustained Attention among Production Workers in a Pharmaceutical Company in the Philippines

Charlene Cariaga, Alyza Marie D. Tolentino, August Adrian A. Castor, Khenn S. Arista, John Nathanoj A. Basilio and Yoshiki B. Kurata, Department of Industrial Engineering, Technological Institute of the Philippines, Quezon City, Philippines

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Pfumelani Malulekea, Clinton Aigbavboab and Wellington Thwalac, Department of construction management and Quantity surveying, University of Johannesburg, Johannesburg, South Africa

# ID 428 The Paths From Service Quality Dimensions To Customer Loyalty: An Application On Sri Lankan Supermarket Customers

M. T. Dimantha Jayasanka and L. H. T. De. S. Wickramasuriya, Department of Decision Sciences, University of Sri Jayawardenepura, Gangodawila, Nugegoda, Sri Lanka

#### ID 429 Feasibility Study On Proposed Micro Hydro Electrical Powerplant

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#### ID 437 Continuous Improvement to Create Value: Warehouse Management in a Telecommunications Company

José Vasconcelos Ferreira and Ana Luísa Ramos, GOVCOPP/Department of Economics, Management, Industrial Engineering and Tourism, University of Aveiro, Aveiro, Portugal

Adriana Ferreira Esteves, Department of Economics, Management, Industrial Engineering and Tourism, University of Aveiro, Aveiro, Portugal

# ID 438 AMBHigh: A User Ergonomic Mobile Learning Application Intended for Business Management Secondary Students in the Philippines

Valerie B. Peralta, Jerran Del R. Mundo, Patrick James M. Palma, Bert Regin S. Santiago, Cohesir V. Sims, Francis I. Sulit and Yoshiki B. Kurata, Industrial Engineering Department, Technological Institute of the Philippines – Quezon City, Quezon City, Philippines

# ID 439 A Critical review about performance management in education systems: Case of Morocco

Hind Benlhabib and Abdelaziz Berrado, Equipe AMIPS, Ecole Mohammadia d'Ingénieurs, Mohammed V University of Rabat,

#### **ID 440 Solar Powered Plane**

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Mohammad Sadiq Saeed, Department of Civil Engineering, ZHCET, Aligarh Muslim University, Aligarh, India Mohammad Asim, Department of Electrical Engineering, Integral University, Lucknow, India

# ID 441 Techno-Commercial and Feasibility Analysis of Energy Efficient Solar Powered Technologies for Indian Scenarios

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Mandar Tendolkar, Mechanical Engineering Department, Veermata Jijabai Technological Institute, Matunga, Mumbai 400019, India

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P. M. D. Rasanjani, W. W. N. Sachini, G. A. S. Sandamali and W. M. S. K. Weerabahu, Department of Industrial Management, Faculty of Science, University of Kelaniya, SriLanka

# ID 446 Approaches to Catering to Variability in Demand Fulfillment in a First Mile Logistics Network

Sanchita Das, Amit Gahlawat and Sarvartha Kanchan

#### ID 447 Evaluation of Fertilization Storage System Considering Seasonal Demand using Discrete Event Simulation

Nurhadi Siswanto, Department of Industrial Engineering, Institut Teknologi Sepuluh Nopember, Surabaya, 60111, Indonesia

# ID 448 Investigating curriculum transformation pathways in technological planning schools: Learning from conventional planning programmes and beyond

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# ID 449 Exploring the efficacy of blended learning and innovative assessments in town planning students at the University of Johannesburg

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# ID 450 A Managerial Challenge: Selecting an appropriate model for implementing the Corrosion Management System, Case Study: National Iranian Gas Company

Ali Massaeli, Corrosion Management System Project Manager, Technical Inspection and Control Department, National Iranian Gas Company, Tehran, Iran

Reza Mesgarian, Head of Process Engineering, Coordination and Production Monitoring Department, National Iranian Gas Company, Tehran, Iran

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Hoor Alhafeiti, Aiman Ziout, Athari Alsaadiya & Asma Alhebsi, Department of Mechanical Engineering, United Arab Emirates University, Alain, UAE

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Ezugwu Loveth Anaezi and Stephen C. Nwanya, Department of Mechanical Engineering, University of Nigeria Nsukka, Nigeria Paul A. Ozor, Department of Quality and Operations Management, University of Johannesburg, South Africa Department of Mechanical Engineering, University of Nigeria Nsukka, Nigeria

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Tamanna Islam and Salim Hossain, Department of Industrial and Production Engineering, Khulna University of Engineering & Technology, Dhaka, Bangladesh

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# ID 455 Multi-objective Preemptive Optimization of Residential Load Scheduling Problem Under Price and CO2 Signals

Zakaria Yahia and Anup Pradhan, Department of Quality and Operations Management, University of Johannesburg, Johannesburg, Soutsh Africa

# ID 456 TAKA News Search Engine: A Proposed DEMO-based Performance Evaluation System

Tarek Fatyani, R&D Department, SMAGROUP LLC, Chiba, Japan

Zakaria Yahia, Department of Quality and Operations Management, University of Johannesburg, Johannesburg, South Africa

# ID 457 A Study of Workforce Assignment Problem in Lean Factory on Machine Tool Industry

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Kung University, Tainan, Taiwan

# ID 458 Work Organization through Methods Engineering and Time Study to Increase Productivity in a Floriculture Company: A Case Study

Carlos A. Machado Orges, Leandro L. Lorente Leyva and Juan C. Mugmal Iles, Facultad de Ingeniería en Ciencias Aplicadas, Universidad Técnica del Norte, Ibarra, Ecuador

Juan P. Tafur Guisao, Escuela de Ciencias Químicas e Ingeniería, Universidad Yachay Tech, Urcuquí, Ecuador Ivet Challenger Pérez, Facultad de Ingeniería Informática y Matemática, Universidad de Holguín, Cuba

#### ID 459 On Applying Big Data to Transform the Inspection Lines

JrJung Lyu, Chia-Wen Chen, and Hong Yu Chen, Department of Industrial and Information Management, National Cheng Kung University, Tainan, Taiwan (R.O.C.)

#### ID 464 Reducing Screen Printing Lead Time: A Quality Control Circle Approach

Md. Mamunur Rashid and Sharif Ahmed, Department of Industrial & Production Engineering, Department of Yarn Engineering, Bangladesh University of Textiles, Dhaka-1208, Bangladesh

#### ID 465 Academic - Industry Partnership to Develop Tomorrow's Engineering Innovators

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Karl D. Schubert, Ph.D., FIET, Research Professor, College of Engineering, Director of Research for Innovation and Data Science Initiatives for the College of Engineering and the Sam M. Walton College of Business, University of Arkansas, Fayetteville, AR 72701

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### **ID 466 Development of Post-Consumer Polymer Suppliers**

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#### ID 467 Optimal Control Applied to an Economic Model for Reducing Unemployment Problems in Bangladesh

Md. Haider Ali Biswas, Uzzwal Kumar Mallick, Mst. Shanta Khatun, Mathematics Discipline, Khulna University, Khulna-9208, Bangladesh

Kazi Masum Parves, Joint Director, Bangladesh Bank, Khulna, Bangladesh

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Udom Janjarassuk, Faculty of Engineering, King Mongkut's Institute of Technology Ladkrabang, Bangkok 10520, Thailand

#### ID 470 Effects of Working Environment and Stress on Sick Building Syndrome among Manufacturing Employees

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Gayani Bopage, Julian Nanayakkara and Kasuni Vidanagamachchi, Department of Industrial Management, Faculty of Science, University of Kelaniya, Sri Lanka

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Arindam Kumar Paul and M. Haider Ali Biswas, Mathematics Discipline, Khulna University, Khulna-9208, Bangladesh

# ID 473 Analysis Of Designing Job Shop Scheduling In Pt. Harmony Of Four Selaras With Tabu Search Algorithm Method To Minimize Production Makespan

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# ID 475 Influence of the type of Pipeline Integrity Assessment on the effectiveness of repairs

Benmounah Amar, Department of Transport and Equipment of Hydrocarbons, University Mhamed Bougara Boumerdas 35000. Algeria

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Fawaz M. Abdullah, Abdulrahman M. Al-Ahmari, and Saied Darwish, Industrial Engineering Department, King Saud University, Riyadh, 11421, KSA

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Prashanth Beleya, Geetha Veerappan, Tan Zheyan and Poh Chia Ming, Universiti Tunku Abdul Rahman, Malaysia

# ID 478 Performance Evaluation of Integrated Moisture Sensor with ZigBee Mesh Network for Automated Irrigation System

Che Zalina Zulkifli, Nursyahida Mohd Noor and Nur Hazlina Abu Hassan, Computing Department, Sultan Idris Education University, Perak, Malaysia

# ID 479 Factors Influencing Knowledge Transfer activities in Enterprise Resource Planning Success for Food Manufacturing

Nur Izzah Muallah, A.H. Nor Aziati, T. Rosmaini, A. Nor Hazana and S.W. Chan, Faculty of Technology Management & Business, University of Tun Hussein Onn Malaysia, 86400, Parit Raja, Johor, Malaysia

## ID 480 Incorporating Dynamic Potential market in Innovation Diffusion Model Using Stochastic Differential Equation

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Sunita Mehta, Department of Mathematics, Kalindi College, University of Delhi, India

### ID 487 Innovative Undergraduate Degree Programs in Data Science and Business Analytics

Shahram Taj, Florida Polytechnic University, Lakeland, Florida, United States

# ID 488 The Design Of Hybrid Flowshop Scheduling System With Nawaz Enscore Ham (Neh) And Campbell Dudek Smith (Cds) Algorithm To Minimize Makespan In Pt. Plasindo Elok

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# ID 489 State of Model Risk: A Comprehensive Review of Model Validation and Model Risk Management Approaches in the Age of Machine

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### ID 490 Stochastic Analysis of a Three Unit Series Parallel System

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#### ID 491 Sustainable Construction through the Application of Lean Principles

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# ID 492 Sustainable Model Impact of Reclamation in Coastal North Jakarta (Case Study: A Fishing Village in Kamal Muara, Penjaringan)

Lilyana, Naufal Sanca L, Lina Gozali, Teuku Yuri M Zagloel and Tri Edhi Budhi Soesilo, Tarumanagara University, Jakarta, Indonesia

## ID 493 Value-at-Risk and Modofied Value-at-Risk under Asset Liability by Using Time Series Approach

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### ID 494 Reinsurance Loss Model at Individual Risk for Short Term in Life Insurance

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#### ID 495 A New 3-D Chaotic System with Three Nonlinearities, its Adaptive Synchronization and Circuit Simulation

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### ID 496 A New 4-D Hyperchaotic System with a Two-Scroll Attractor, its Adaptive Control and Circuit Simulation

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# ID 497 Numerical Simulation of Finite Difference Time Domain (FDTD) for Solving the Boundary Value Problem (BVP) in Earth Laver

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# ID 498 The Application of Floyd-Warshall Algorithm in Solving Shortest Path Problem for Fire Evacuation System at High Rise Building (Case Study at eL Royale Hotel Bandung)

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# ID 499 Regional Lagging Analysis in Indonesia Using Binary Logistic Regression

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Sukono and Herlina Napitupulu, Department of Mathematics, Faculty of Mathematics and Natural Sciences, Universitas Padjadjaran, Indonesia

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#### ID 500 Profile of West Java Province Based on School Participation Rate Using Biplot's Principal Component Analysis

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# ID 501 Identification of Countries that Have Similarities with Indonesia in the Context of Rice Crisis Using Multidimensional Scaling

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Sukono and Herlina Napitupulu, Department of Mathematics, Faculty of Mathematics and Natural Sciences, Universitas Padjadjaran, Indonesia

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# ID 502 Grouping of Regencies and Cities in West Java Using the Biplot's Principal Component Analysis

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#### ID 503 Listing all potential maximal cliques of a graph

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#### ID 504 Eigenvalues and the max-cut problem

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#### **ID 507 New Ordering Approach Specific Airline Industry**

Redemtor V. Cariño, Master of Science in Industrial Engineering Management, Polytechnic University of the Philippines

# ID 508 The Identification of Material Management Risk Factors Affecting to The Time Performance in Fly Over Project Construction

Hafnidar A. Rani and Tamalkhani Syammaun, Civil Engineering Department, Faculty of Engineering, Universitas Muhammadiyah Aceh, Banda Aceh, Aceh, Indonesia

#### ID 509 Problems of demand and effects in portfolio based selection of utility functions

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# ID 513 Successful Implementation of Separate Layer Steam Injection to Enhance Oil Production from Comingle Layers-FNE-28 Case Study

Husham A. Ali Elbaloula Petro-Energy E&P, Dr. Tagwa A. Musa -Sudan University of Science & Technology, Luo Shengyong - GWDC

### ID 514 Comparing Products and (Medical) Services on Few Organizational Variables: A Theoretical Framework

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#### ID 515 Management Control Systems (MCS) in Hospitals

Dr. Sheela R Sharma, Rama Medical College, Mandhana, Kanpur, India Prof. RRK Sharma and Ajay Jha, Dept of IME, IIT Kanpur, Kanpur, India

#### **ID 516 ERP For Service Sector And Medical Service**

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#### **ID 517 Multi Agent System For Hospitals**

Dr. Sheela R Sharma, Rama Medical College, Mandhana, Kanpur, India Ajay Jha and Prof. RRK Sharma, Dept of IME, IIT Kanpur, Kanpur, India

# ID 518 Literature review of Dynamic Vehicle Routing Problem and future perspectives

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### ID 521 Data Screening Technique for Developing a Crude Oil Price Forecasting Models for Petroleum Industry

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### ID 522 ASEAN 2025 and KM Approach to Improve Business Lawyer Competency: A Case Study of Chiang Mai University

Chayamarnie Bhiriyawanit, Worawit Janchai, Pitipong Yodmongkol and Anurak Panyanuwat, College of Arts, Media, and Technology, Chiang Mai University, Muang, Chiang Mai, 50200, Thailand

# ID 523 Strategy for Developing MSMEs Performance Using Balanced Scorecard Model Measurement Based on Information Technology

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## **ID 524 Optimal Investment Timing and Liquidity**

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#### ID 525 Controlling Schedule of Fiber to the Home (FTTH) Project Using Critical Path and Crashing Method

Catur Fajri Augyhana, Ika Arum Puspita and Wawan Tripiawan, Industrial Engineering, Industrial and System Engineering Faculty, Telkom University, Bandung, 40257, ID

# ID 526 A Principal Criteria Searching Approach Based Leanness Assessment Method Considering Industrial Diversity

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#### ID 527 Organizational Readiness to Change in Research Institute Case Studies

Mia Rahma Romadona, Research Center for Development of Science and Technology, Indonesian Institute of Sciences, Jakarta, Indonesia

## ID 530 A New Metaheuristics for Solving Traveling Salesman Problem: Partial Comparison Optimization

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Budi Santosa and Nurhadi Siswanto, Industrial Engineering Department, Institut Teknologi Sepuluh Nopember, Surabaya, Indonesia

### ID 531 A Strategic Model to Improve the Last Mile Delivery Performance in E-commerce Parcel Delivery

Gayani Bopage, Julian Nanayakkara and Kasuni Vidanagamachchi, Department of Industrial Management, Faculty of Science, University of Kelaniya, Sri Lanka

#### ID 533 Application of ECRS Technique to Reduce Waste in Case of Detergent Packaging Process

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#### ID 534 Role of IOT and Big Data Science in Reusable Packaging Logistics Optimization

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### ID 535 The Completeness of p-Summable Sequences as 2-Normed Spaces

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# ID 536 Application of Spatial Weighting Matrix of GSTAR by Using CLARANS Clustering on Farmer Exchange Rates in 32 Provinces in Indonesia

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#### ID 537 Application of Graph Hamilton on Determining the Shortest Route of Trans Metro Bandung

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# ID 538 The LASSO (Least Absolute Shrinkage and Selection Operator) Method to Predict Indonesian Foreign Exchange Deposit Data

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#### ID 539 Analysis Students Abilities in Completing Mathematical Problems Dimension Three in Junior High School

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# ID 540 Developing MSMEs' Businesses Performance Using Balanced Scorecard Model Measurement Based on Information Technology

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# ID 541 100% Reduction Of Ogp Inspection Waiting Time At Xyz Electronics Corporation Using Monte Carlo Simulation, Heijunka Device And Military 105e Sampling Standard

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### ID 542 A Critical Review on the Drivers and Barriers for Enabling Smart Cities

N.S. Jayasena, H. Mallawaarachchi and K.G.A.S. Waidyasekara, Department of Building Economics, University of Moratuwa, Sri Lanka

#### ID 543 Strategies to Adopt Zero Waste Concept in the Construction Industry

K.L.A.K.T. Liyanage, K.G.A.S. Waidyasekara and H. Mallawarachchi, Department of Building Economics, University of Moratuwa, Sri Lanka

## ID 544 Performance Evaluation of Sustainable Innovation Practices in Food Supply Chain Using Best-Worst Method

Jyoti Darbari, Rashi Sharma and P.C. Jha, Department of Operational Research, University of Delhi, India Venkata Seshachala Sarma Yadavalli, University of Pretoria, South Africa

## ID 545 An Interpretive Structural Model for Analyzing the Impact of Sustainability Driven Supply Chain Strategies

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## ID 546 Waste Plastic Material As An Additional Material For Hollow Foundation Test Concrete

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#### ID 547 Development of Food Safety Plan for Food Parks in the Philippines

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#### ID 548 An Ergonomic Design of Birthing Chair for Public Maternity Hospitals in the Philippines

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#### ID 549 Ergonomic Design of NLEX Toll Booth in the Philippines

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#### ID 550 Prioritization of Service Quality Dimensions towards Customer Retention for Casual-Dining Restaurants

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## ID 551 Predictive Model Affecting the Fatigue Condition of Drivers in the Philippines

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# ID 552 Development of Supply Chain Model for Small Scale FarmerProducers of the Carrageenan Industry in the Philippines

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# ID 553 Effects of Internal and External Sources of Distraction to the Driving Performance of Filipino Drivers

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### ID 554 In-Depth Analysis of Workplace Accidents in Food Processing Company in the Philippines

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### ID 555 Good mechanism for better live

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# ID 556 Analysis Using of Lean Manufacturing to Minimize Waste

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# ID 557 Cost Reduction in Case of Forklift's Tire Replacement using VA/VE Technique

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# ID 558 Factors Affecting the Performance of Cold Chain for Export of Thailand's Longan

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### ID 559 A Data Analytics Model of Bankability versus Economic Factors: East Java Region Case

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### ID 560 Performance Improvement of Shrimp Feed Raw Materials in Green Supply Chain

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# ID 561 Integration of Contract and Spot Market Carrier under Demand Uncertainty

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### ID 563 Issues in Implementing Business Process Reengineering (BPR) Projects

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# ID 565 An Assessment for the Use of Green Building Information Modelling for Sustainable and Green Buildings - Sri Lankan Perspective

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#### ID 566 Service Quality Improvement in Courier Service: Need for Lean Principles

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#### ID 567 E-Toll Information Technology In Gto And Hybrid In Toll Gate Menanggal - Surabaya

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# ID 568 A reverse logistics network optimization model for residual OTR tires from the mining industry: A Colombian case study

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# ID 569 The Improvement of Technology Utilization in The Framework of the Competitiveness and Sustainability of Indonesia Palm Oil Industry

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### ID 570 Integration of 360-degree Feedback Methods and AHP for Employee Performance Measurement

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# ID 571 Conflict Avoidance in Construction Stage through Proper Practice in Pre Contract Stage

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### ID 573 Combining SWOT and PESTLE Model to Assess Kaskus Business Model

Widhiyaningrum, Abel Kristanto Widodo, Moh. Rizal Tahqiqi, A.A.S. Manik and Mahachandra J.M., Departement of Industrial Engineering, Faculty of Engineering, Diponegoro University

### ID 574 Development Sophistication Degree of New Components of Technometrics Using Concept Mapping

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Alva Edy Tontowi and Hari Agung Yuniarto, Department of Mechanical and Industrial Engineering, Universitas Gadjah Mada, Yogyakarta, Indonesia

### ID 575 The Impact of Green Supply Chain Management Practices on Operational Performance and Customer Satisfaction

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#### ID 576 Ability to Optimizing Shipping Line Operation using Information Technology- A Case Study in Sri Lanka

A.P Preethika Darshani, C.W. Chaturani Silva, Department of Decision Sciences, University of Sri Jayewardenepura, Nugegoda, Sri Lanka

#### ID 577 An Equity-based Positioning of Domestic Waste Collection Sites for an Equal Waste-induced Disaster Risk

Eko Setiawan, Much Djunaidi, Hafidh Munawir, Alfa Novian Hendranansa Putra, Praditsya Paramitha, Eliza Arrofi Maharani and Bella Brylian, Industrial Engineering Department, Universitas Muhammadiyah Surakarta, Sukoharjo, Central Java, Indonesia

#### ID 578 Internet of Things, Big Data and Simulation as a Competitive Advantage in the New Age of Industry 4.0

Rafaela Soares dos Santos and Sandro Alberto Vianna Lordelo, Anhanguera University Center, Rio de Janeiro, Brazil

#### ID 579 Using Petri Net method for assessing safety barriers performance Case study: Oil and Gas Industry

Mouloud Bourareche and Rachid Nait-Said, Institute of Health and Occupational Safety, Laboratory of Research in Industrial Prevention (LRIP), University of Batna, Algeria

#### ID 580 Multi-Product Multi-Vehicle Inventory Routing Problem with Mixed Integer Linear Programming

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Wimalin Laosiritaworn and Wichai Chattinnawat, Department of Industrial Engineering, Chiang Mai University, Chiang Mai, 50200, Thailand

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Abdelaziz Berradou, Tarik Saikouk and Mohamed Hicham Salah Eddine, University of Rabat, Rabat, Morocco

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# ID 592 The Determination of Patient Appointment Scheduling and Patients' Examination Room Assignment Policies: A Case Study

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#### ID 594 DEA-cross efficiency approach for peer assessment of retail stores' efficiency

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#### ID 596 The Impact of Waste Management in the Hospitality Industry Johannesburg North, South Africa

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#### ID 597 Application of Data Mining for Exploring Hidden Patterns in Tuberculosis Patients

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#### ID 598 Factors Investigation for the Development of Medical Device towards Sustainable Product

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# ID 599 Radio Frequency Identification Based Communication of Smart Grid with Advance Metering Infrastructure survey

Muhammad Nauman Sheikh, Department of Electrical Engineering, University College of Engineering and Technology (UCET), The Islamia University of Bahawalpur, Pakistan

# ID 600 Analysis of new product development strategies between the green supply chain and non-green supply chain partners (case study: Doosheh Dairy Company)

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### ID 602 Factors Influencing The Success And Failure Of Small And Medium-Sized Enterprises In Tembisa Township, South Africa

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#### ID 603 Engineering Education and Self Dependence: A Nigerian Experience

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#### ID 604 Detection & Diagnosis Of Malignancy By Laser Induced Fluorescence Spectra (LIF)

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Mr. Nachiket Sachin Deole and Mrs. Manasi Vyankatesh Ghamande, Department of Engineering Sciences and Humanities, Savitribai Phule University, Pune, India

#### ID 605 Assessing the Effects of Sustainability Practices on Product Life Cycle- Clustering Approach

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#### ID 606 Supply Chain Management of Facility Operations and Maintenance Function in Apparel Sector

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#### ID 607 Maintenance Scheduling and Optimization of Wind Parks: Models and Methods

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# ID 608 A Conceptual Framework to Optimise the Impact of Embodied Energy and Operational Energy in Buildings during the Design Stage

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#### ID 617 The Impact Of Customized Service And Guest Satisfaction In The Tourism And Hospitality Industry

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#### ID 618 Relief Demand Modeling Using Bayesian Approach to Coordinate Humanitarian Logistics Planning

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# ID 619 The Effectiveness of Total Quality Management and Operations Performance at a Bakery Firm in The City of Tshwane, Pretoria South Africa

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#### ID 620 The Essence of Communication and Its Operationalisation On Managerial Effectiveness

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#### ID 621 The Essence of Total Quality Management Philosophies in Business

Sibongile Chauke, El Edoun and Mbohwa, Quality and Operations Management, University of Johannesburg, South Africa

#### ID 622 Analyzing the Impact of Location Factors on Building Construction Cost in Sri Lanka

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# ID 623 Development of The P I N T A R Concept for Designing Core Competencies Using The Malcolm Baldrige Performance Excellence Approach The Description Analysis At Third Party Logistics Company

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#### ID 624 Classification of Bearing Fault Location and Severity Using Cascade ANNs with Statistical and Spectral Features

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#### ID 628 Forecasting at completion: Introduction of new method and comparing it with the method of Earned Schedule

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#### ID 633 Human Error Assessment in the Accident Causations Experienced among Vehicle Drivers in the Philippines

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### ID 634 Occupational Health and Issue in The Low Back Pain Among Filipino - Aged People Through Ordinal Logistic Regression

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#### ID 635 Conceptual Facebook Model to Mitigate the Problem of Obesity among Sudanese Females

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#### ID 638 Competency Mapping for Managers in Governmental Organizations by Shannon entropy

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#### ID 642 Analysis of Student's abilities in Completing Mathematical Problems Dimension Three in Junior High School

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### ID 643 Performance Assessment of Hardboard Material's Supplier in PT. Nutech Pundi Artha using Analytic Network Process (ANP) Methods

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#### ID 644 Production System Disturbances of Heavy Equipment Component Industry (Case Study at PT ABC)

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#### ID 645 Property Rights on Existing Reconstruction and Development Program Houses (RDP)- Literature review

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Aisha Shabbir, Kamalrulnizam Abu Bakar, Raja Zahilah Raja Mohd. Radzi and Sulaiman Azeem, University Technology Malaysia

#### ID 651 Theoretical examination of sustainability on low cost affordable housing and corporate governance

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#### ID 652 Pilot Study: Organizational Creativity in Indonesia's Creative Industries

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#### ID 654 Optimization Model to Enhance the Petroleum Distribution Network in Sri Lanka

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#### ID 655 Newsvendor Models and Biases under Ambiguity

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#### ID 657 Expansion Tale of Al Fanar Restaurant

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# ID 658 Model-Based Engineering of a Process Wash Plant using SysML: Case study of beneficiation processes in a phosphate industry

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# ID 659 Analysis of Inventory Control Planning for P-200 Chip (Semi Dull) Using Material Requirement Planning (MRP) Method at Pt. Indonesia Toray Sinthetic

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#### ID 660 Gorelax: A User-Ergonomically Designed Backpack for Stress Prone Millennials in the Philippines

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# ID 661 Role of Tourism IT Adoption and Tourism Risk Management Orientation On Collaborative Assets: Implications for Sustainable Tourism Supply Chain Performance

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#### ID 662 Influence of IOS Appropriation in Tourism Agility and Tourism Resilience Development: An Empirical Study

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#### ID 663 Advancement of Life Cycle Assessment Towards Eco-design In Ceramic Floor Tile Industry In Sri Lanka

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#### ID 664 Academic - Industry Partnership to Develop Tomorrow's Engineering Innovators

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#### ID 665 Big Data Tasks Execution Time Analysis Using Machine Learning Techniques

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Muhammad Siraj, Department of Information Engineering & Computer Science, University of Trento, Trento, Italy

#### ID 666 Analysing the Pros and Norms of Outsourcing Logistics Operational Activities in Construction in South Africa

Katlego Letsoko and Xhanti Dyonase, University of Johannesburg, Johannesburg, South Africa

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# ID 669 Application of Spatial Weighting Matrix of GSTAR by Using CLARANS Clustering on Farmer Exchange Rates in 32 Provinces in Indonesia

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Trisha Magdalena, Adelheid Januaviani, Nurul Gusriani, Khafsah Joebaedi, Sukono F and Subiyanto Subiyanto, Universitas Padjadjaran, Indonesia

Abdul Talib Bon, Department of Production and Operations, University Tun Hussein Onn Malaysia, Batu Pahat, Malaysia

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Paula Carneiro, University of Minho (ALGORITMI Centre of Engineering), Braga, Portugal

Maria Antónia Gonçalves, Polytechnic of Porto - Research Center of Mechanical Engineering (CIDEM), Porto, Portugal

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Bert Regin, Santiago Technological Institute of the Philippines, Quezon City, Philippines

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#### ID 675 Supply Chain Strategy for Ayamas Food Cooperation Sdn. Bhd.

Mohd Effendi Amran and Habibah Norehan Binti Haron, Razak Faculty of Technology and Informatics, Universiti Teknologi Malaysia, Kuala Lumpur, Malaysia

#### ID 677 Management of Waste Water in Meat Processing Sector: Case Study of Ekurhuleni Abattoir in Johannesburg

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Paul Amaechi Ozor, Department of Mechanical Engineering, Faculty of Engineering, University of Nigeria Nsukka, Nigeria

#### ID 678 Red Bin Analysis - The Art of Problem Solving in Manufacturing Industry

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# ID 679 Minimizing Mean Weighted Expected Tardiness by Integrating Preventive Maintenance and Production Scheduling Using Genetic Algorithm

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#### ID 680 A Quantitative Approach for Similarity Comparison of the Terminologies in Standard Documents

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#### ID 685 Personalized Product Recommendations on E-Commerce Websites with the use of Social Media

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#### ID 686 Data Mining in Healthcare Records: A Review Based on the Kind of Knowledge

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#### ID 688 The Influence of Organizational Culture on Students' Satisfaction in Saudi Arabia

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#### ID 721 The Effect of Classroom Questioning on Oral English Output of Junior High School Students

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# ID 722 A Multi-Objective Generalized Intuitionistic Fuzzy Linear Fractional Inventory Model with Possibility and Necessity Constraints

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# ID 723 SMOSA Optimization Approach to a Multi Objective Model for a Machine Tool Selection and Operation Allocation Problem in FMS

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#### ID 724 Modeling Analysis in Furniture Company by Using System Dynamics

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# ID 748 Quality Improvement in Refrigerator Division for 1-Door Refrigerator with Implementation of Six Sigma and Data Mining Method

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#### ID 753 Occupational Health and Safety Issues among Workers in Stone Industries in North Karnataka

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#### ID 754 Optimization of Parameters for Sustainable Manufacturing Process - Special Focus on Machining Process

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#### ID 756 Stochastic Modeling of Rail Under-head Failure Risks

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#### ID 757 Ergonomically Design E-Book to Improve Comprehension and Retention

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#### ID 758 Develop Tourism Demand Forecasting Model using Artificial Neural Network

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#### ID 759 A Machine Learning based Intelligent Agent for Human Resource Planning in IC Design Service Industry

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#### ID 760 Models and Metaheuristics for the Pollution Traveling Salesman Problem

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#### ID 761 Entrepreneurial Competencies and Business Performance of Pontian Small Medium Enterprises

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#### ID 762 Understanding the Antecedents of Social Media Fatigue

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#### ID 763 Current Health Disease among Solid Waste Management Workers: A Case Study in Malaysia

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# ID 764 Design and Development of a Decision Support System with Visual Analytics to Improve MRT Maintenance Operations

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#### ID 765 Pilot Study: Organizational Creativity in Indonesia's Creative Industries

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#### ID 766 Reasoning Types in Industrial Engineering/Operations Management Processes

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#### ID 767 Information Security for Hospital Information System Using COBIT 5 Framework

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#### ID 769 A Conceptual Framework on the Role of Road Safety Management Intervention in Overcoming Road Accident

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# ID 770 Review of the Implementation Status & Associated Challenges for Industry 4.0 Transformation in Asian MSMEs

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#### ID 771 Measuring Utrecht Work Engagement Scale: Factor Analysis Approach in Telecommunication Sector

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#### ID 772 Increasing Productivity and Efficiency for Third Party Logistics Service

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# ID 775 Preparation of Polyacrylamide Grafted onto Magnetic Cellulose as Flocculant in Wastewater Pre-treatment Application

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#### ID 776 Environmental Factor and Road Accident: A Review Paper

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#### ID 777 Learning 4.0: Connecting the Dots, Reaching the Unbleached by ICT Adoption in Education

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#### ID 778 Surfactant and Polymer-Nanoparticle Interaction with Heavy Crude Oil

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#### ID 779 The Capacitated Multiple-Allocation Hub Location Problem Model for Railway Logistics Transportation

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# ID 780 The Project Based Learning Combined with Problem Solving Based Learning in Industrial Engineering Programs

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# ID 781 Effect of Emotional Intelligence on Employee Work-Engagement and Career Satisfaction Using Thriving As a Mediator and Power Distance as a Moderator

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#### ID 782 Enhancing Firm Performance through Human Resource Management (HRM) Practices and HR Roles

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#### ID 783 Impact of Exploitative Leadership on Employee Outcomes and Moderating Role of Narcissism

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# ID 784 Development of Framework for the Core Soft Skills and Competencies Required by Project Managers in Oil and Gas Industry

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# ID 785 Individual Characteristics Influencing Employee Innovative Behavior with Reward as Moderator in Universiti Teknologi Malaysia

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#### ID 786 Design of an Automated Millet Milling Machine

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#### ID 787 Expanding Central Craft Company

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#### ID 788 Thermodynamic Modeling of Vapor Absorption Refrigeration Cycle-An Overview

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#### ID 789 Study of Wood Dust and Chemical Hazard at Wood Based Furniture

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#### ID 790 Study of Ergonomics and Noise Hazard at Wood Based Furniture Industry

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#### ID 791 Categorization of Shopping Centres in Malaysia: A Criteria-Based Delphi Study

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#### ID 792 The Role of Railway Industry in Indonesia's Economic Growth

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#### ID 795 Development of an Automated Railway Level Crossing Gate Control System using PLC

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#### ID 800 Estimating people stature based on Hand Length and Width: a case of Omani people

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# ID 801 Application of Multi-Criteria Decision Making (MCDM) Tools in Governance Evaluation of Accessible and Inclusive Urban Developments (AIUD)

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#### ID 802 Contemporary Modular Study Table for Small Minimalist Residence in Malaysia

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# ID 803 Calculation of Safety Stock and Bottleneck Minimization with Theory of Constraints Method Approach on Sand Coated Metal Roof Production in XYZ Ltd.

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# ID 807 Handling Heavy Metal Waste through Utilization of Lapindo Activated Mud HCl to Realize Environmentally Friendly Industries

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#### ID 812 Supply China Finance with Applications of Block Chain

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#### ID 813 Factors Affecting Efficiency of Police Stations in Metropolitan Police Division 3

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# ID 814 Achieving Performance Excellence through "TRADE" Best Practice Benchmarking Methodology: The Dubai Government Experience

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#### ID 815 Developing Students Graduate Attributes in Service Learning Project through Online Platform

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#### ID 818 Life Cycle Assessment in Ceramic Floor Tile Industry in Sri Lanka

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#### ID 819 Understanding Outsourcing from Client's Perspective: Revisiting the Existing Literature

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# ID 820: Learning a Supply Chain Management Course by Problem Based Learning: Case Studies in the Newspaper Industry

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#### ID 821 Predicting Online Search Intention for Validating Product Halalness Status

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#### ID 822 Framework System of University Technology Based Start-Up Development by University Incubator: Case Study

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#### ID 823 Technical Feasibility Battery Lithium to Support Unmanned Aerial Vehicle (UAV): A Technical Review

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#### ID 824 Influence of Work Safety and Work Stress on Productivity

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# ID 825 Internal vs External Green Supply Chain Management at Petrochemical Industry Economic Performance in Indonesia

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#### ID 826 Environment Sustainability in Petrochemical Industry in Indonesia

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#### ID 827 Green Marketing Mix Role Toward Sustainability Performance of Petrochemical Industry in Indonesia

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#### ID 828 User-Entity Behavior Analytics (UEBA) - A Systematic Review of Literatures

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#### ID 829 CSR and Social Media Analytics in India

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#### ID 842 Sorghum-Based Alternative Food Industry: Entrepreneurship High Education

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#### ID 845 Women's Leadership Policy Strategy: Improving Quality of Education (TQM) In Higher Education

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# ID 846 DMAIC Approach to Improve on Safety Performance Using Safety Management System in Kuwait International Airport

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#### ID 855 Control Returnability Inventory Using System Dynamic Modeling and Fuzzy Logic

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# Development Of Internal Quality Assurance System Iso 9001: 2008 Based On Iwa 2: 2007 Using Web-Based Document Management Control (Dmc) Applications

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#### Abstract

The existence of ISO 9001: 2008 standards for the reality of business processes in universities, aims to increase the quality of the Internal Quality Assurance System, so that Stake Holders get satisfaction with the services provided. Application Approach Document Management Control on business realities of processes in Higher Education can optimize performance in academic and non-academic units at Narotama University. The Document Management Control application is expected to later be used by various parties, namely academic and non-academic units in improving their performance, in compliance with ISO 9001: 2008 Based on IWA 2: 2007 Standards.

The purpose of using Document Management Control, in general is to get timely reports, ease of operation, maintenance and the possibility of being upgradeable and expandable (easily adapted to the development and needs of the College). The use of computer technology that implements proper design, implementation and operation, both in terms of hardware, software and brainware, will easily be able to adjust the standards of world needs for Higher Education, both nationally and internationally.

#### Keywords

ISO 9001:2008 Based on IWA 2:2007, Document Management Control Aplication, and Internal Quality Assurance System of Higher Education

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