

Development Of Internal Quality Assurance System Iso 9001: 2008 Based On Iwa 2: 2007 Using Web-Based Document Management Control (Dmc) Applications

by Hermin T., Sengguruh N., Bayu A.

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Hermien Tridayanti, Bayu Airlangga Putra, Sengguruh Nilowardono
Economic and Business Faculty
Narotama University
Surabaya, East Java, Indonesia
Hermien.tridayanti@narotama.ac.id, bayu.airlangga@narotama.ac.id,
sengguruh.nilowardono@narotama.ac.id

Abstract

The existence of ISO 9001: 2008 standards for the reality of business processes in universities, aims to increase the quality of the Internal Quality Assurance System, so that Stake Holders get satisfaction with the services provided. Application Approach Document Management Control on business realities of processes in Higher Education can optimize performance in academic and non-academic units at Narotama University. The Document Management Control application is expected to later be used by various parties, namely academic and non-academic units in improving their performance, in compliance with ISO 9001: 2008 Based on IWA 2: 2007 Standards.

The purpose of using Document Management Control, in general is to get timely reports, ease of operation, maintenance and the possibility of being upgradeable and expandable (easily adapted to the development and needs of the College). The use of computer technology that implements proper design, implementation and operation, both in terms of hardware, software and brainware, will easily be able to adjust the standards of world needs for Higher Education, both nationally and internationally.

Keywords

ISO 9001:2008 Based on IWA 2:2007, Document Management Control Application, and Internal Quality Assurance System of Higher Education

Dr. Hermien Tridayanti, is a Senior Lecturer in Economic and Business Faculty, Narotama University Surabaya. She's got a Doctoral Economic from UNTAG Surabaya, Master of Management from UNTAG and Bachelor degree of Agricultural from UPN Surabaya. Now she is Dean on Economic and Faculty, Narotama University Surabaya. She has been recognized as an Auditor ISO 9001: 2015 and Research Reviewer used standardized methods of SNI ISO/IEC 17024:2012. Her interest research are in the field Quality Assurance in Higher Education, Strategic Management and Human Resources Development. She is member from Global Certification center on United Kingdom.

Bayu Airlangga, is a Senior Lecturer in Economic and Business Faculty, Narotama University Surabaya. He is got Master of Management from University of Indonesia and Bachelor degree of economic from Airlangga University Surabaya. His interest research are in the field Entrepreneurship and Human Resources Development.

Sengguruh Nilowardana, is a Senior Lecturer in Economic and Business Faculty, Narotama University Surabaya. He is got Master of Management from Narotama University and Bachelor degree of economic from UNTAG Surabaya. His interest research are in the field Marketing and Human Resources Development.

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